



“... on her off time, drove over 30 minutes to her office to gather all the necessary information. As a result of her efforts, we were able to quickly locate the gaskets location and take delivery of it. Had we not been able to get the gaskets, we would have been forced to either sail without the use of our small boat, which is used for rescues and to embark boarding teams, or we would have had to remain moored in San Juan for several days. ”

“... epitomized the term customer service. She was pleasant to deal with, understood the gravity of the situation and did everything within her power to help us resolve it. She is a credit to you and your company. If you would be so kind as to convey to her my heartfelt thanks, I would be most appreciative. ”